Reconciling Digital Information with Physical Events with SPI

"When we have discrepancies in our digital lot versus our physical lot, usually it's the customer that says, 'Hey, CPL, what happened?' It doesn't happen that often. However, it can happen. Something like SPI would be of great value."

Daryl Chin

Engineering Manager

Contract Pharmaceuticals Limited

With Serialized Product Intelligence, companies can review serial number events to be sure that digital records match the physical status of a product. In this video, TraceLink Solutions Consultant Rich Basile shows CPL's Daryl Chin how companies can use a transaction ID or Advanced Shipping Notice (ASN) to quickly track the cause of a serialization anomaly in minutes and reconcile any reporting errors with the customer.

VideoSerialized Product IntelligenceSerializationBahrain, **Brazil**, **China**, **European Union**, **Russia**, **United States**

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The Proactive Contract Manufacturer: Improve Customer Service and Free Up Capacity with Serialized Product Intelligence

Serialized Product Intelligence, a commercial analytics application from TraceLink.
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Responding to Customer Inquiries Quickly by Identifying Issues with SPI

Learn how how SPI can helps CMOs to respond to customer queries and resolve them quickly.
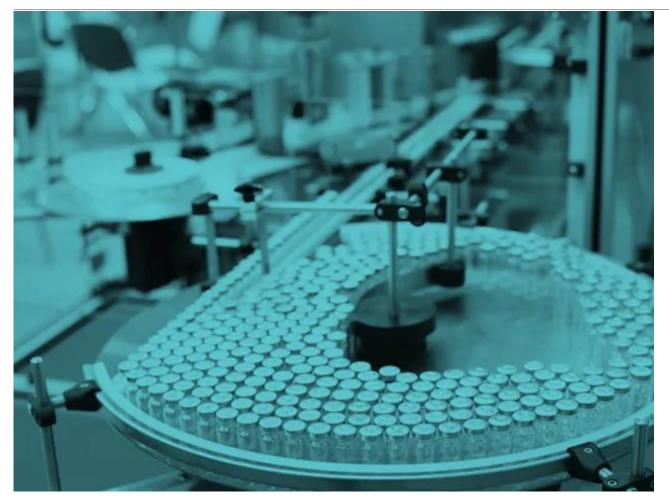**View More**

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Learn how companies can leverage serialization data to track and forecast quarterly production and take proactive action.

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Learn how serialization process exceptions and supply chain disruptions are impacting your peers and your own path to operational excellence.

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Modernize your pharmacy operations. Support DSCSA compliance, manage recalls, confirm purchase orders, and more with a serialization inventory.

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