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Monitor, Manage, and Resolve Supply Chain Issues with Real-Time Dashboards

by Mark Brunelli, Senior Writer, TraceLink

Agile Process Teams for Supply Chain Issue Management (APT-SCIM) gives everyone in your supply chain the power to immediately capture and report incidents. The powerful result is that cross-company and cross-enterprise teams resolve critical issues before they cause supply chain disruptions.

APT-SCIM dashboards are an "early warning system" for supply chain disruptions that enable organizations to detect and resolve issues before they negatively impact supply chain performance.

From late deliveries and quality deviations to damaged shipping containers, production problems, material shortages, and more, APT-SCIM enables organizations to rapidly resolve issues, improve delivery performance, and achieve operational excellence. These results begin with APT-SCIM real-time dashboards.

APT-SCIM dashboards provide manufacturers and their partners with permissioned, actionable visibility into supply chain issues across the supply chain. While most supply chain scorecards and dashboards report on what has happened in the past, APT-SCIM dashboards enable teams to monitor and manage what is happening right now.
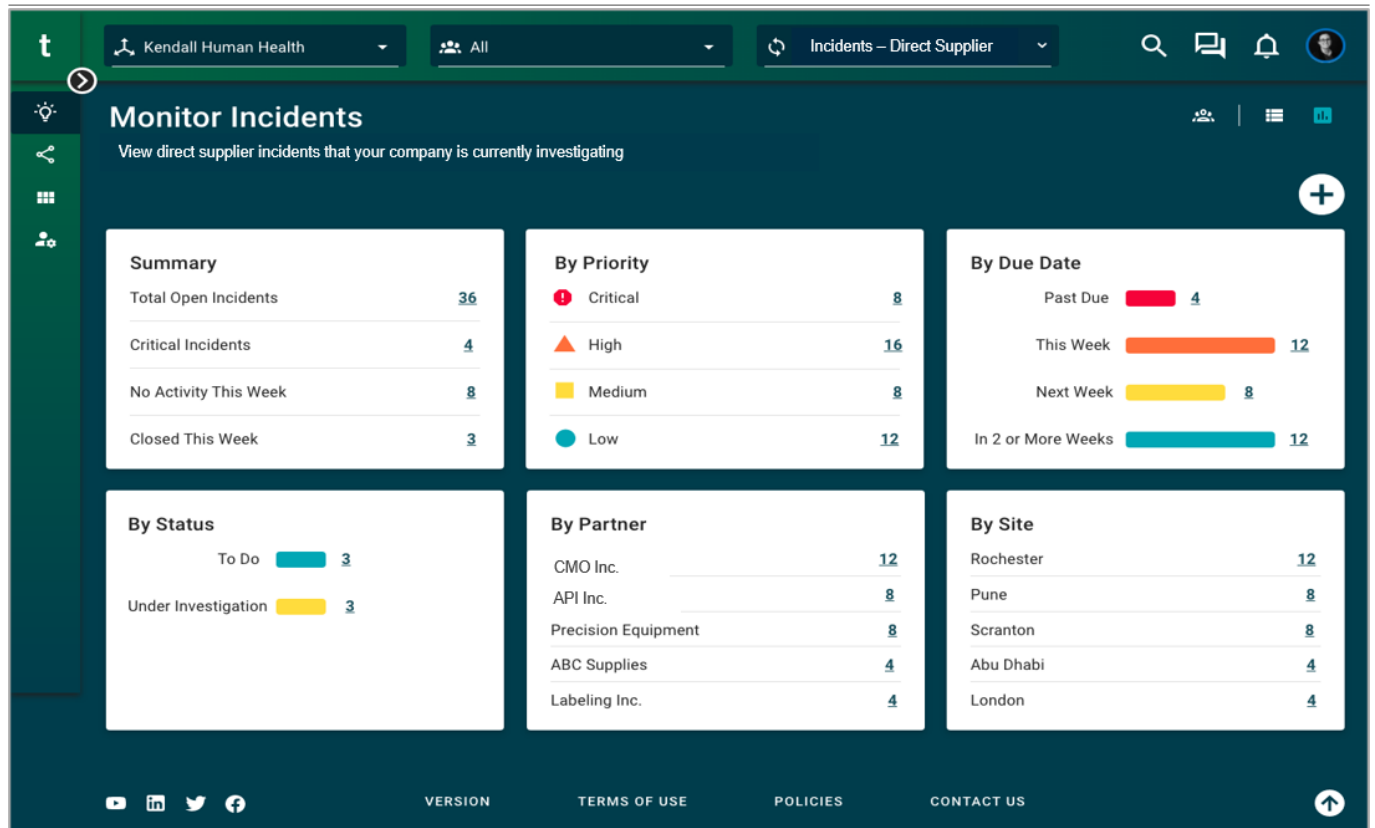
The network filter sets the context for the data presented in the dashboards. Use the drop-down list to filter by "Process Network." This enables category managers and supply chain teams to focus on the specific categories assigned to them. Teams can also filter the data by "Process" and "Team."

The "Summary" panel provides an overview of issues across the organization and the end-to-end supply chain.

The "By Priority" panel provides a summarized view of incidents by priority so internal and external stakeholders can quickly identify critical and high-priority incidents.

Drill down further to see the details behind the incident, including the summary of the incident; the specific supply chain partner involved; the current status of the resolution process; who is responsible for the incident; when it was last worked on; and the due date.
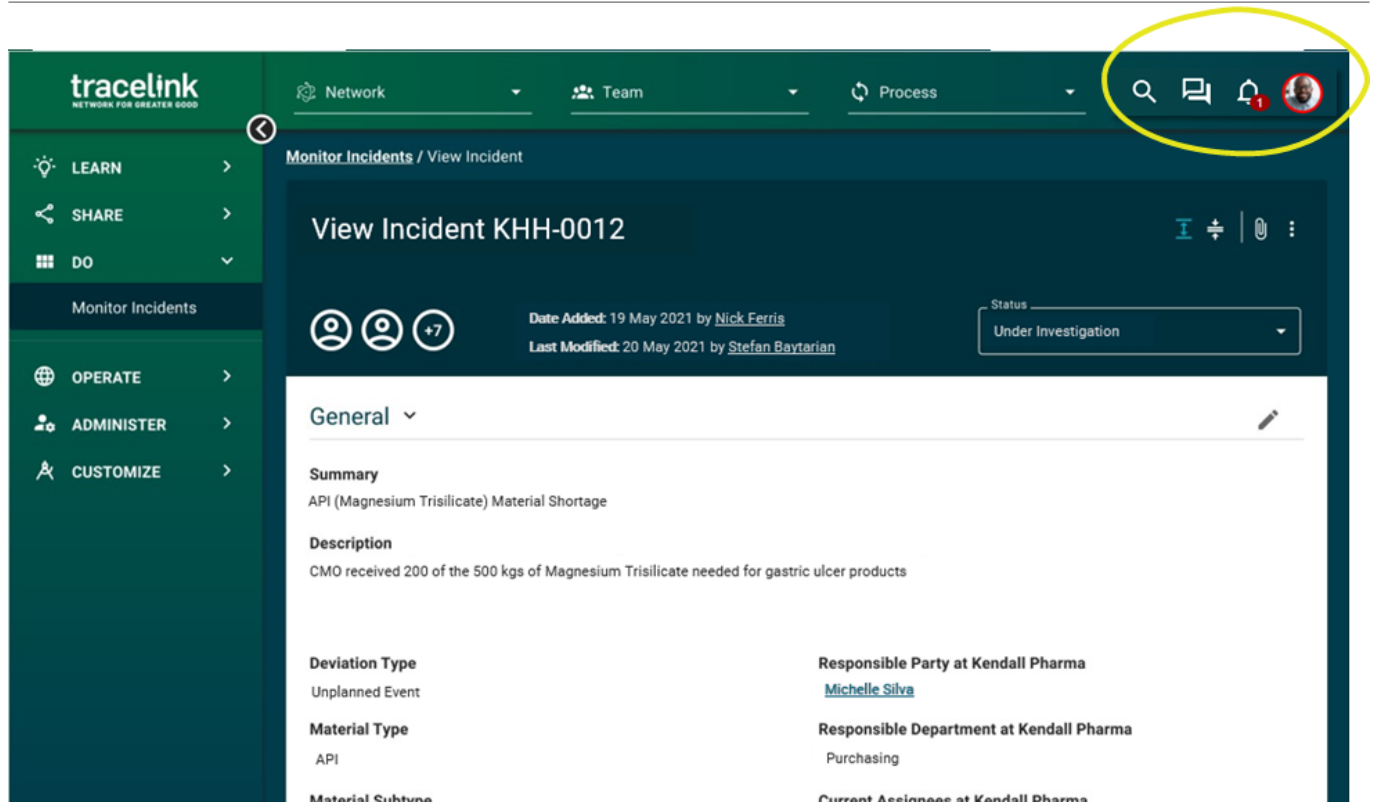
Monitoring the "Due Date" panel helps managers keep incident resolution processes on track and helps organizations significantly reduce the time it takes to resolve issues.

The "By Status" panel enables managers to keep track of the workflow status of incident resolution processes. The "To Do" status indicates work that needs to be started or assigned. "Under Investigation" indicates that incident resolution activities are in progress.

The "By Partner" panel provides a summarized view of incidents by partner, giving teams the visibility needed to quickly identify partners that have recurring issues and who may need extra help to improve.

Drill down on the "By Partner" panel to review which resources are assigned to resolve specific issues and determine if additional resources are needed. Inspect the list of incidents to determine if there are similar recurring incidents that need to be assigned to a process improvement team.

The "By Site" panel provides a summarized view of incidents by internal company locations, enabling managers to determine the impact on specific internal facilities.

With APT-SCIM, both manufacturers and their supply chain partners can create a new incident directly from the dashboard to ensure it gets resolved as quickly as possible.

APT-SCIM dashboards are an "early warning system" for supply chain disruptions that enable organizations to detect and resolve issues before they negatively impact supply chain performance.

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Kendall Human Health | All | Incidents - General

Monitor Incidents
View the general incidents that your company is currently investigating.

Team Members ✕

Company
All

Summary
Total Open Incidents	36
Critical Incidents	4
No Activity This Week	8
Closed This Week	3

By Priority
Critical	8
High	16
Medium	8
Low	12

By Due

In 2 or M

By Status
To Do	3
Under Investigation	3

By Partner
CMO Inc.	12
API Inc.	8
Precision Equipment	8
ABC Supplies	4
Labeling Inc.	4

By Site
Rochester
Pune
Scranton
Abu Dhabi
London

Michelle Silva
Kendall Pharma
Director of Supplier Performance
MSILVA@KENDALL.COM
555-444-5755

Sean Batt
Kendall Pharma
Supplier Performance Specialist
SBAYTARIAN@KENDALL.COM
555-444-5755

Steve Rogers
CMO Inc.
Director of Quality
SROGERS@CMOINC.COM
555-444-5755

Hannah B
Supplier Inc.
Director of Quality
HBOGLE@SUPPLIER.COM
237-612-9090

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