



## RESOURCES

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# Manufacturer Improves OTIF Delivery Performance by 82% with TraceLink Supply Chain Issue Management



## Key Takeaways

- A global manufacturer is using TraceLink Supply Chain Issue Management to resolve issues like shortages and late deliveries 65% faster and while reducing the total number of supply chain issues by 35%.
- Additional benefits include greater agility in decision making with suppliers, better end-to-end resilience, and improved overall supply chain performance.



TraceLink Senior Vice President of Product Management Lucy Deus explains how one TraceLink customer, a global manufacturer, used digital [supply chain issue management](#) technology to transform its supply chain and achieve powerful results, including:

- An 82% improvement in on-time, in-full (OTIF) delivery of materials from suppliers
- Less than 200 defects per million from suppliers
- Reduction in total cost of goods sold
- Better visibility into supplier performance

Watch the video to learn more about the real-world benefits of TraceLink Supply Chain Issue Management.

Want to learn more? Download our supply chain issue management best practices handbook.

*Learn more in our Supply Chain Issue Management Resource Center.*

### **VideoSupply Chain CollaborationSupply Chain**

Download the Supply Chain Issue Management Best Practices Handbook!  
Fill out the form to download the eBook now.

#### **Related Content**



#### **Virtual Teams of Subject Matter Experts Eliminate Confusion in Supply Chain Issue Resolution**

Agile Process Teams for Supply Chain Issue Management (APT-SCIM) enables you to digitally and dynamically create process teams on demand within an easy-to-use web or mobile interface.

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### **Top 5 Problems Impacting Supply Chain Issue Resolution Processes**

While supply chain teams make their best efforts to resolve issues as quickly as possible, they have not had a digital system designed specifically to facilitate structured collaboration and work management between internal teams and supply chain partners—until now.

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