



TRACELINK UNIVERSITY


Home

Resources


TraceLink University

Navigate to help
documentation and support

Navigate to the help center

Select the Help Center  icon in the header to access the one-stop-shop help center for everything related to the network you are currently within (e.g. the Supply Chain Work Management Help Center includes all FAQs, procedures, troubleshooting information, and API guides related to the functions within Agile Process Teams).

Navigate to support

Select the Support  icon in the header to access your company's Customer Success Portal. If you do not have access to the Customer Success Portal, the Support icon directs you to the TraceLink Global Support Request page.

Related Content



Add B2B connections

Application Administrators can create and update Opus B2B connections using AS2, SFTP, and SMTP protocols.

[View More](#)



View B2B messages

Application Administrators and members with standard access can filter and view the B2B messages for AS2 , SFTP and SMTP connection types.

[View More](#)



Configure Tracelink for Multienterprise Information Network Tower

Unlike other Opus apps, Multienterprise Information Network Tower must be configured on Track & Trace Services because Multienterprise Information Network Tower supports asynchronous messages, which are not yet available on the Opus Platform.

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