



## TRACELINK UNIVERSITY

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# Troubleshoot a problem in Opus Solution Environment

This topic answers some common troubleshooting scenarios. [Contact TraceLink](#) to suggest additional scenarios to include.

### **I cannot see all the items in the menu**

Administrators assign roles that limit users' access to different functions. Depending on the role assigned, users might not see certain items in the main menu, network composer, or side menu. If you cannot see an item that you should see based on a role, verify that you are assigned the correct role. If you still cannot see the appropriate menu items, work with your System Administrator to ensure that you are assigned the correct roles and permissions.

### **An item I added or edited is not displaying**

If you are looking for an item you added or for the edits you made to an item, you might not see them right away. A banner message displays that confirms your updates will display shortly. If you want to see the updates, wait a minute or two before refreshing the page, and your updates will be reflected.

### **Related Content**



### **Transforming Supply Chain Orchestrations With Opus Solution Environment (OSE)**

The Opus Solution Environment (OSE) empowers organizations to rapidly adapt and innovate by allowing Opus Solution Designers, regardless of coding skills, to create robust solutions without code, while also supporting advanced configurations with JavaScript for greater flexibility.

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### **Get Started Designing on the Opus Platform With Opus Anthem**

Anthem is TraceLink's Design System that establishes consistent design conventions across the Opus Platform, allowing designers to quickly create solutions that meet various business and user needs.

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**Kendall Pharmaceuticals**

MINT - Global Supplier Net... x SCWM - Global Animal Hea... x Settings

Global Supplier Network

Manufacturing - Customer

**Purchase Orders**

Purchase Order Acknowledgments

Shipment Notification

Invoices

Remittance Advice

Forecast Plan

Forecast Plan Response

**Search Purchase Orders**

View all purchase orders sent by Silva Pharmacy to suppliers.

| PO Number                    | Transaction Status | Supplier |
|------------------------------|--------------------|----------|
| <a href="#">260320210011</a> | Delivered          | Al       |
| <a href="#">260320210012</a> | Inbound            | GI       |
| <a href="#">260320210017</a> | Delivered          | Al       |
| <a href="#">260320210024</a> | Inbound            | Al       |
| <a href="#">260320210057</a> | Delivered          | GI       |
| <a href="#">260320210089</a> | Delivered          | Al       |

## Understanding Page Types within the Opus Solution Environment (OSE)

Page types enable Solution Designers to efficiently create user-friendly pages using a drag-and-drop interface, allowing them to organize information for optimal usability.

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## Configure TraceLink for Opus Solution Environment

This topic describes the configuration steps required before using Opus Solution Environment (OSE).

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## Opus Solution Environment FAQs

This topic answers some frequently asked questions about Opus Solution Environment (OSE).

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## **Opus Platform FAQs**

This topic answers some frequently asked questions about the Opus Platform.

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