tracelink
NETWORK FOR GREATER GOOD

Configure TraceLink for Multienterprise Information Network Tower

Configure Multienterprise Information Network Tower

Unlike other Opus apps, Multienterprise Information Network Tower must be configured on Track & Trace Services because Multienterprise Information Network Tower supports asynchronous messages, which are not yet available on the Opus Platform. Multienterprise Information Network Tower does support linking Partners and internal locations through ServiceLinks, like US Product Track. See the *Company Administration Online Help* and *Management Online Help* for more information.

Assign Multienterprise Information Network Tower roles

This is the only administration task that can be performed for Multienterprise Information Network Tower on the Opus Platform.

Roles
Search asynchronous transactions

The following roles are available for users to search for and view the asynchronous messages for all business and serialization transactions exchanged using

Multienterprise Information Network Tower and Multienterprise Information Network Tower between Owners and their Partners across all orchestrations:

- All Transactions - Owner - Admin – Allows users from Owner companies to search for and view the asynchronous messages for all business and serialization transactions exchanged using Multienterprise Information Network Tower and Multienterprise Information Network Tower.
- All Transactions - Partner - Admin – Allows users from Partner companies to search for and view the asynchronous messages for all business and serialization transactions exchanged using Multienterprise Information Network Tower and Multienterprise Information Network Tower.

One of these roles must be assigned to a user for them to access the Search Business Transactions and Search Serialization Transactions screens.

Manufacturing

The manufacturing orchestration involves the coordinated and seamless execution of business processes across business objects related to planning and production activities. The manufacturing orchestration uses digitalization to streamline make-to-order/make-to-stock (produce), procure-to-pay (procurement) and order-to-cash (sales) processes, ensuring effective communication and collaboration between supply chain partners.

The following roles are available for the manufacturing orchestration:

- Manufacturing - Customer is the Owner of Multienterprise Information Network Tower.
  - Manufacturing-Customer - Expanded Access – Allows users to create, draft, submit, delete, search for, view, troubleshoot, and resubmit failed messages.
  - Manufacturing-Customer - Standard Access – Allows users to search for and view customer-related data. This role enables Owners to provide users access to essential information for monitoring purposes only.

- Manufacturing -- Supplier is the Partner .
  - Manufacturing- Supplier – Partner Expanded Access – Allows users from Partner companies to create, draft, submit, delete, search for, view, troubleshoot, and resubmit failed messages.
  - Manufacturing-Supplier – Partner Standard Access – Allows users from Partner companies to search for and view customer-related data. This role enables access to essential information for monitoring purposes only.

- Manufacturing - Supplier is the Owner of Multienterprise Information Network Tower

  - Manufacturing-Supplier - Expanded Access – Allows users from companies to create, draft, submit, delete, search for, view, troubleshoot, and resubmit failed messages.
  - Manufacturing-Supplier - Standard Access – Allows users from companies to search for and view customer-related data. This role enables Owners to provide users access to essential information for monitoring purposes only.

- Manufacturing -- Customer is the Partner
  - Manufacturing-Customer – Partner Expanded Access – Allows users from Partner companies who are acting as buyer in the supply chain to create, draft, submit, delete, search for, view, troubleshoot, and resubmit failed messages.
  - Manufacturing-Customer– Partner Standard Access – Allows users from Partner companies to search for and view customer-related data. This role enables access to essential information for monitoring purposes only.

  Logistics

The logistics orchestration involves the coordinated and seamless execution of business processes across business objects related to warehousing, fulfillment, and distribution activities. It uses digitalization to streamline order-to-cash (sales/fulfillment) processes, ensuring effective communication and collaboration between supply chain partners.

The following roles are available for the logistics orchestration:

- Logistics -- Client is the Owner of Multienterprise Information Network Tower
    - Logistics-Client - Expanded Access – Allows users from companies to create, draft, submit, delete, search for, view, troubleshoot, and resubmit failed messages.
    - Logistics-Client - Standard Access – Allows users from companies to search for and view customer-related data. This role enables Owners to provide users access to essential information for monitoring purposes only.
- Logistics -- Provider is the Partner .
    - Logistics-Provider – Partner Expanded Access – Allows users from Partner companies to create, draft, submit, delete, search for, view, troubleshoot, and resubmit failed messages.

    - Logistics-Provider – Partner Standard Access – Allows users from Partner companies to search for and view customer-related data. This role enables access to essential information for monitoring purposes only.

- Logistics - Provider is the Owner of Multienterprise Information Network Tower
    - Logistics-Provider - Expanded Access –Allows users from companies to create, draft, submit, delete, search for, view, troubleshoot, and resubmit failed messages.
    - Logistics-Provider - Standard Access – Allows users from companies to search for and view customer-related data. This role enables Owners to provide users access to essential information for monitoring purposes

only.

- Logistics -- Client is the Partner
  - Logistics-Provider - Expanded Access – Allows users from Partner companies to create, draft, submit, delete, search for, view, troubleshoot, and resubmit failed messages.
  - Logistics-Provider - Standard Access – Allows users from Partner companies to search for and view customer-related data. This role enables access to essential information for monitoring purposes only.

Commerce

The commerce orchestration involves the coordinated and seamless execution of business processes across business objects related to procurement and sales activities. The commerce orchestration uses digitalization to streamline procure-to-pay (procurement) and order-to-cash (sales) processes, ensuring effective communication and collaboration between supply chain partners.

The following roles are available for the logistics orchestration:

- Commerce - Customer is the Owner of Multienterprise Information Network Tower.
  - Commerce-Customer - Expanded Access – Allows users from companies to create, draft, submit, delete, search for, view, troubleshoot, and resubmit failed messages.
  - Commerce-Customer - Standard Access – Allows users from companies to search for and view customer-related data. This role enables Owners to provide users access to essential information for monitoring purposes only.

- Commerce -- Supplier is the Partner .

  - Commerce- Supplier – Partner Expanded Access – Allows users from Partner companies to create, draft, submit, delete, search for, view,

troubleshoot, and resubmit failed messages.

- Commerce-Supplier – Partner Standard Access – Allows users from Partner companies to search for and view customer-related data. This role enables access to essential information for monitoring purposes only.

- Commerce - Supplier is the Owner of Multienterprise Information Network Tower

  - Commerce-Supplier - Expanded Access – Allows users from companies to create, draft, submit, delete, search for, view, troubleshoot, and resubmit failed messages.

  - Commerce-Supplier - Standard Access – Allows users from companies to search for and view customer-related data. This role enables Owners to provide users access to essential information for monitoring purposes only

- Commerce -- Customer is the Partner
  - Commerce-Customer – Partner Expanded Access – Allows users from Partner companies to search for and view customer-related data. This role enables access to essential information for monitoring purposes only.
  - Commerce-Customer – Partner Standard Access – Allows users from Partner companies to search for and view customer-related data. This role enables access to essential information for monitoring purposes only.

Monitor asynchronous messages

Multienterprise Information Network Tower asynchronous messages can be monitored through Opus Multienterprise Information Network Tower.

Multienterprise Information Network Tower Message types

![tracelink logo](NETWORK FOR GREATER GOOD)

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