Practical Application & Use Cases for End-to-End Supply Chain Orchestration



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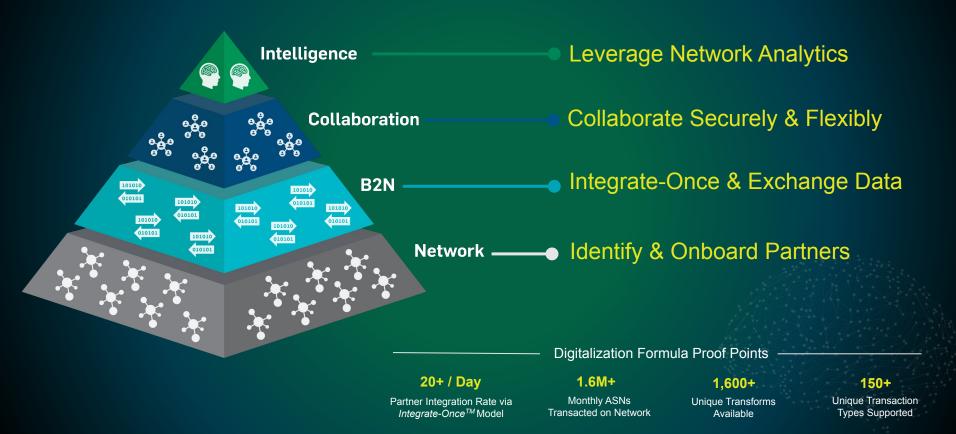


Agenda

- A Proven Formula for Digitalization
- Value Beyond Compliance → Supply Chain Orchestration
- Practical Use Cases for Orchestration
- How to Get Started

A Proven Formula for End-to-End Supply Chain Digitalization

Four Ingredients Battle-Tested through Track-and-Trace Orchestration



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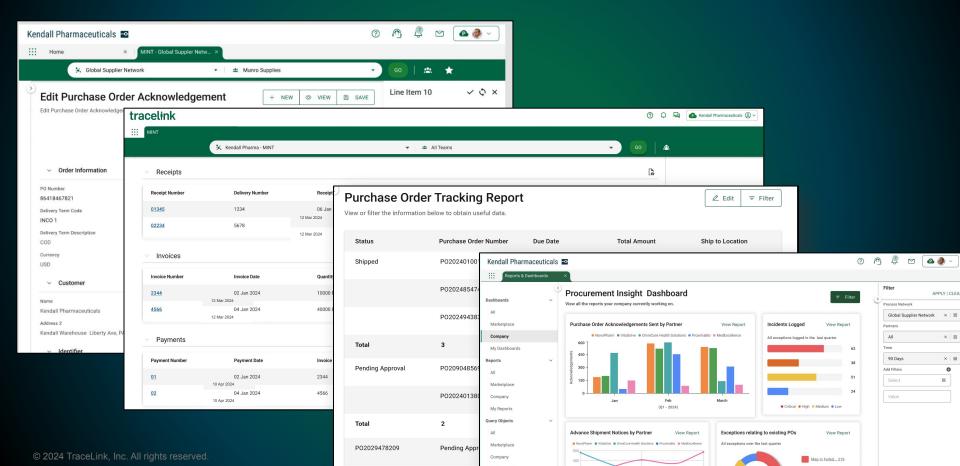
Extending the Digitalization Formula Learned in Track-and-Trace 90%+ of Your Supply Chain Operates Beyond the Sphere of Your Enterprise Systems



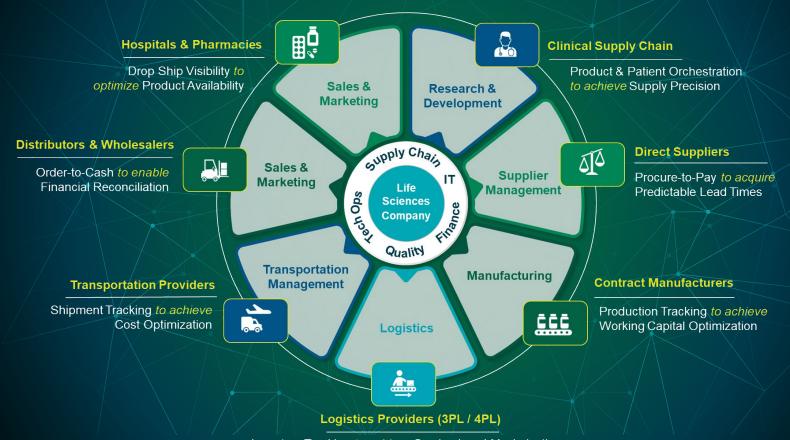
Link Real-Time Supply Chain Information to Your Enterprise Systems from the *Network of Enterprise Systems*



Empower Your End-to-End Supply Chain Team with a Salesforce-Like Environment, Purpose-Built for Multi-Enterprise Orchestration



End-to-End Digitalization of All Your Supply Chain Processes



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Orchestrating Outcomes in Logistics



Inventory Tracking to achieve Service Level Maximization

Logistics Orchestration "in the Wild"

Life Sciences







Associate Director, Supply Chain Systems

> Director, Enterprise Technology



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- EMEA HQ w/ US Ops
- >30 Global Markets Served
- >1,000 Employees
- >\$500M Annual Revenue

- EMEA HQ w/ Global Ops
- >50 Global Markets Served
- >10,000 Employees
- >\$1B Annual Revenue

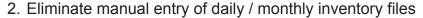


3PL / LSP









3. Reduce the time to close the financial books monthly

Voice of the Partner – We aim to...

- 1. Reduce the cost / increase speed of partner integration
- 2. Offer full Order-to-Cash services to our customers
- 3. Increase customer retention through digital services



VP Healthcare Services



Global Healthcare Program Lead



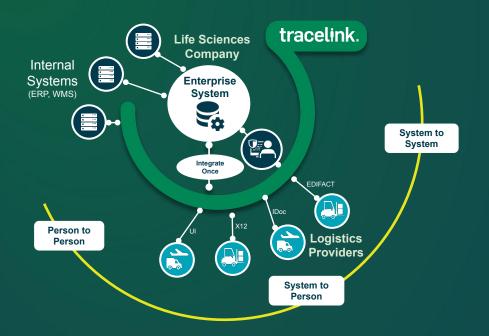
Associate
Director,
Warehousing



Director, Information Technology



MINT for Logistics



Integrate-Once[™] for Warehouse Processes:

- Inventory Balance Report
- Inventory Status/Adjustment
- Warehouse Stock Transfer Ship & Receipt Advice
- Warehouse Ship Order & Shipping Advice
- Advance Ship Notice

Integrate-Once[™] for Order Mgmt & Warehouse:

- Customer Purchase/Sales Order (info)
- Customer Advance Ship Notice (info)
- Customer Invoice (info)
- Customer Credit/Debit (info)
- Price/Sales Catalog
- Customer Master
- Forecast Planning Schedule & Response
- Inventory Balance Report
- Inventory Status/Adjustment
- Warehouse Stock Transfer Ship & Receipt Advice

The Benefits of Logistics Orchestration

Use Case

Benefits of Orchestration



Real-Time Inventory Management

- Inventory Balances & Adjustments
- Warehouse Stock Transfers
- Warehouse Shipping Orders

- Improve **planning and replenishment** with inventory levels aligned between 3PL warehouse and MAH enterprise systems
- Gain full visibility to finished product transferred from CMOs to 3PLs
- Ensure **product availability** and readiness for shipment
- Provide real time shipment data to enable dock scheduling, labor planning, and more efficient receiving processes



Outsourced O2C Optimization

- Purchase/Sales Order
- Customer Master
- Invoice and Credit/Debit

- Close monthly and quarterly sales financials on time with automated real-time customer order, invoice and credit/debit adjustment data for outsourced order management processes in local markets
- Maintain up-to-date in market customer master from logistics partners



Receiving Optimization for Customers

Advance Ship Notice

- Improve **customer preparedness** by providing customer with confirmed product quantities, tracking numbers, and delivery dates
- Reduces customer service effort while improving customer satisfaction

Orchestrating Outcomes in Clinical Supply Chain



Inventory Tracking to achieve Service Level Maximization

Clinical Supply Chain Orchestration "in the Wild"



- US Northeast HQ
- 50+ Global Markets Served
- 1,000+ Employees
- \$500M+ Annual Revenue

- US Northeast HQ
- 25+ Global Markets Served
- 4,000+ Employees
- \$2B+ Annual Revenue



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Voice of the Customer – We aim to...

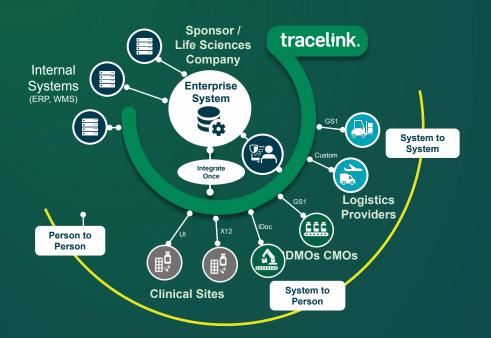
- 1. Cost-effectively support digitalization of customers
- 2. Rapidly expand integrations at a predictable, low cost
- 3. Eliminate the integration impact of multiple internal ERPs

Voice of the Partner – We aim to...

- 1. Increase visibility into clinical inventory at CDMO
- 2. Acquire earlier lead time information for supply planning
- 3. Eliminate excess cost and waste of clinical kits



MINT for Clinical Supply



Integrate-Once[™] for:

- Inventory Balance Request
- Inventory Balance Report
- Inventory Status (Release Status)
- Inventory Status (Kit Status Change)
- Ship Order Request
- Ship Order Acknowledgement
- Shipping Advice
- Advance Ship Notice (Despatch Advice)
- Receiving Advice
- Dispensing Advice
- Drug Return Order
- Destruction Confirmation

The Benefits of Clinical Supply Orchestration

Use Case

Benefits of Orchestration



Real-Time Inventory Management

- Inventory Balance
- Inventory Status (Release, Kit Status Change)
- Destruction Confirmation

- Improve clinical supply planning and replenishment with aligned inventory levels across CMO and depot sites
- Monitor stock levels at CMO and depot sites to ensure availability and on-time supply of clinical kits for trial subjects
- Manage shelf-life and expiry of materials across country-specific regulations
- Maintain continuous stock visibility to ensure sufficient supplies while minimizing cost and waste of investigational medicinal product

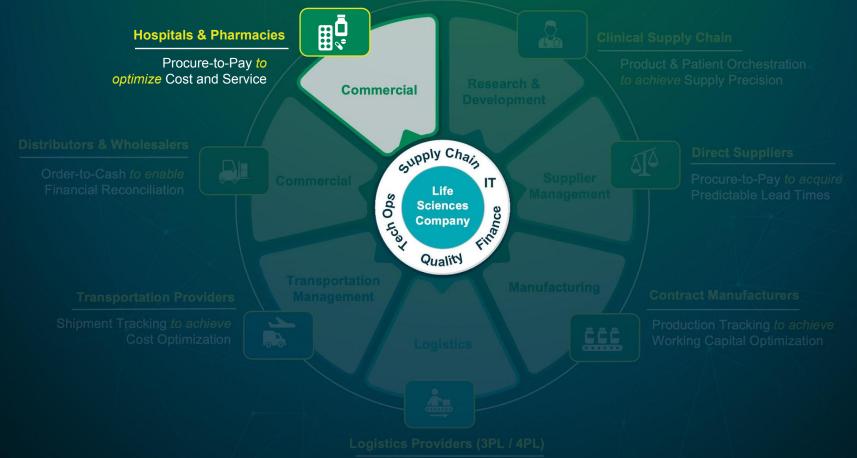


Continuous Clinical Kit Visibility

- Ship Order and Advice
- · Advance Ship Notice
- · Receiving Advice
- · Dispensing Advice
- Drug Return Order

- Manage end-to-end distribution from production to depot to clinical sites
- Maintain **full visibility** to clinical product transferred from CMOs to 3PLs
- Ensure **on-time supply** for trial subjects across treatment plan
- Ensure clinical site preparedness by providing confirmed quantities, tracking numbers, and delivery dates

Orchestrating Outcomes in Digital Commerce



Inventory Tracking to achieve Service Level Maximization

Digital Commerce Orchestration "in the Wild"







- US Regional System
- 10+ Hospitals
- 5,000+ Employees
- \$500M+ Annual Rx Spend
- EMEA HQ
- Specialty Pharma
- 500+ Employees
- \$1B+ Annual Revenue

Voice of the Customer – We aim to...

- 1. Digitalize the *procure-to-pay* process with pharmaceutical companies engaged in direct purchases
- 2. Reduce late payments which accrue financial penalties

Voice of the Partner - We aim to...

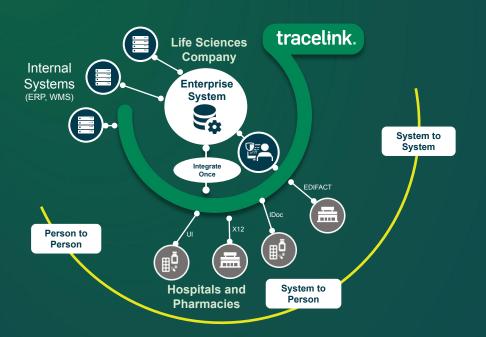
- 1. Ensure maximum customer satisfaction and predictability in managing accounts receivable
- 2. Acquire real-time customer demand signals to enhance production planning

Life Sciences





MINT for Digital Commerce



Integrate-Once[™] for:

- Price/Sales Catalog
- Purchase Order
- PO Acknowledgement
- Advance Ship Notice
- Invoice
- Remittance Advice
- Return Authorization/Notification
- Credit/Debit Adjustment
- Product Activity
- Forecast Planning Schedule / Response

The Benefits of Digital Commerce Orchestration

Use Case

Benefits of Orchestration



Order Collaboration & Monitoring

- PO / PO Ack
- · Advance Ship Notice
- Invoice
- Remittance Advice
- Returns Authorization
- · Credit/Debit Adjustment

- Improve planning accuracy with real-time confirmation of PO quantities and due dates
- Reduce work in managing purchase orders, enabling greater flexibility in order size and frequency to improve supply chain agility
- **Improve timeliness and accuracy** of procure-to-pay and financial reconciliation processes



Demand Planning

- Product Activity
- · Forecast Planning Schedule
- Ensure alignment with suppliers to improve planning agility and reduce late or missed shipments
- Improve collaboration on forecasts, increasing predictability and reliability of supplier deliveries while reducing safety stock inventory
- Reduce risk of out-of-stocks and product delays through improved planning based on demand and inventory visibility

MINT Pricing Enables Orchestration with 100% of Partners

Solution

MINT Pricing Tiers	Free	Essential Visibility	Extended Visibility	Full Visibility ²
Annual Cost per Partner ¹	\$0	\$600	\$1,200	\$4,800
Onboarding Cost per Partner	\$0	\$0	\$0	\$0
Onboarded Partner Limit	1	Unlimited	Unlimited	Unlimited
Transaction Type Count Limit	3	3	7	Unlimited
Transaction Volume Limit ³	Unlimited	Unlimited	Unlimited	Unlimited
Customer Users	Unlimited	Unlimited	Unlimited	Unlimited
Partner Users	Unlimited	Unlimited	Unlimited	Unlimited

¹ MINT is priced per Partner; partners can be placed into different tiers depending on the number of Transaction Types exchanged with them

Services

- An SOW will be provided for implementation.
- Partners are onboarded at no cost to customers or partners.
- There is no cost for custom transforms (maps) development or ongoing maintenance of integrations.

You will **NOT** be charged for:

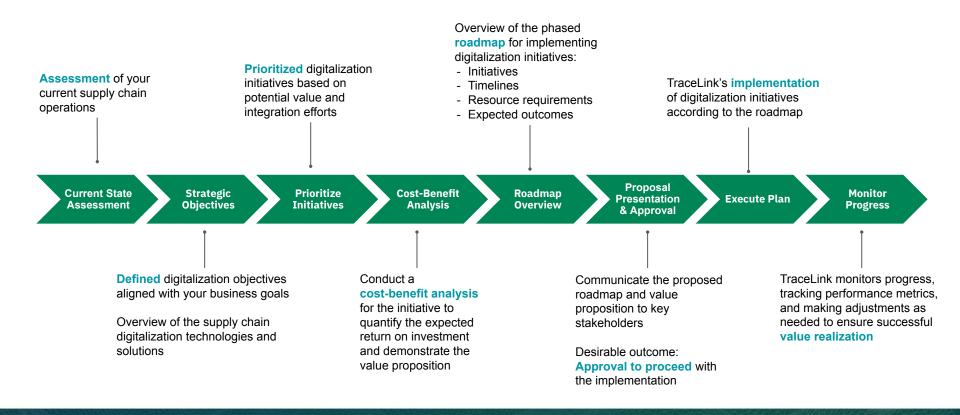
- Transaction Volume
- File Size
- Custom File Maps
- Partner Onboarding
- Partner File Maps
- Integration Maintenance

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² Serialized Shipment Transaction Type is subject to Full Visibility pricing.

³ With regard to MINT, customer is limited to a maximum daily limit of 1,000 files per day, per Partner, per Transaction Exchange Type to protect against unnatural or abusive activity which could compromise system integrity

How to Get Started: Supply Chain Orchestration Value Roadmap



What business outcomes are you seeking through supply chain orchestration?

Explore at 30+ upcoming sessions!