



A-LIGN

November 1, 2024

To whom it may concern:

This letter confirms that A-LIGN and A-LIGN ASSURANCE has conducted a Type 2 SOC 2 and ISAE 3000 examination of TraceLink, Inc.'s (the "Company") TraceLink SaaS Solutions and the Opus Platform System at the Wilmington, Massachusetts; Mumbai, India; and Pune, India facilities.

The scope of the Type 2 SOC 2 and ISAE 3000 examination performed by A-LIGN ASSURANCE included the 2017 Trust Services Criteria (TSP section 100) regarding Common Criteria/Security, Availability, and Confidentiality surrounding the Company's TraceLink SaaS Solutions and the Opus Platform System.

The examination of management's assertions as included in the "Report of Management on Controls" was conducted in accordance with the attestation standards established by the AICPA and in accordance with ISAE 3000, and was performed to determine if the written assertion by management fairly presents the Company's environment related to the 2017 Trust Services Criteria regarding Common Criteria/Security, Availability, and Confidentiality in all material respects, and based upon criteria stated by the AICPA and IAASB.

As of the date of this letter, all testing procedures related to the Company's TraceLink SaaS Solutions and the Opus Platform System are complete. Based on our examination we have obtained reasonable assurance, in all material respects, that (1) the description was fairly presented based on the description criteria, and (2) the controls were suitably designed and operating effectively to meet the applicable trust services criteria throughout the period November 1, 2023 to October 31, 2024.

Please don't hesitate to contact me if you have any questions.

Regards,

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